



November 16, 2007

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 Twelfth St. S.W.  
Washington, D.C. 20554

**RE: Hawaiian Telcom Services Company, Inc. Hearing Aid Compatibility Compliance  
Report, WT Docket No. 01-309**

Dear Ms. Dortch:

Pursuant to the Commission's Hearing Aid Compatibility Report and Order in WT Docket No. 01-309 (rel. August 14, 2003), and its Order on Reconsideration and Further Notice of Proposed Rulemaking in WT Docket No. 01-309 (rel. June 21, 2005), Hawaiian Telcom Services Company, Inc. ("HTSC") hereby submits the following report related to the Hearing Aid Compatibility ("HAC") of its wireless handsets.

HTSC currently provides service to customers via the CDMA air interface using handsets manufactured by Kyocera, LG, Motorola, Nokia, Research In Motion Ltd., Samsung, Sanyo, and Sprint.

**1) Digital wireless phones tested:**

HTSC relies on handset manufacturers to test handsets for compliance with the ANSI C63.19 standard. HTSC does not conduct independent tests of handsets to ensure compliance with the compatibility standard.

**2) Laboratory used:**

See response to item #1.

**3) Test results for each phone tested:**

See response to item #1.

**4) Identification of compliant phone models and ratings according to ANSI  
C63.19:**

HTSC currently offers six handsets with lower RF emissions: LG 350, Sanyo Katana II, Kyocera K132, Samsung M300, Motorola Q, and BlackBerry 8703e.

**5) Status of product labeling:**

HTSC relies on handset manufacturers to label all products prior to delivery.

**6) Outreach efforts:**

HTSC provides information of its HAC phones on its wireless product website so customers will be able to identify them before they visit a Hawaiian Telcom retail store.

HTSC also provides information related to the hearing aid compatibility of particular handsets via the Hawaiian Telcom retail outlets that offers a 14-day trial period/return policy so customers can select a HAC phone and test it during the period. If the phone does not adequately work with the customer's hearing aid or device, the customer may return the phone within 14 days and purchase another HAC phone.

**7) Retail availability of compliant phones:**

HTSC's hearing aid compatible phone offerings are currently stocked. If a phone is not available the phone can be back-ordered for the customer or a similar HAC handset can be offered.

**8) Incorporation of hearing aid compatibility features into newer models of digital wireless phones:**

Please see individual manufacturers' reports for information.

**9) Activities related to ANSI C63.19/other standards work:**

HTSC is not involved in activities related to standards work.

**10) Number of compliant and non-compliant phone models offered:**

HTSC offers the following 6 compliant and 3 non-compliant handsets:

Compliant Phones:

Kyocera K132  
LG 350  
Motorola Q  
Research In Motion Blackberry 8703e  
Samsung M300  
Sanyo Katana II

Non-Compliant Phones:

LG 150  
Nokia 2125  
UT Starcom 6700

**11) Ongoing efforts for interoperability testing with hearing aid devices:**

HTSC does not plan to do any testing of phones and will rely on the certifications from the manufacturers that phones meet FCC regulations.

Please contact the Hawaiian Telcom Regulatory Affairs Team at (808) 546-7794 or e-mail [natalie.yabusaki@hawaiiantel.com](mailto:natalie.yabusaki@hawaiiantel.com) for any questions regarding this report.

Very Truly Yours,

*Lianne A. Iwanaga-Ohashi*

Lianne A. Iwanaga-Ohashi  
Director-Regulatory Affairs